

Ouch Training Team – Privacy Policy

For the purposes of this document, 'Ouch Training Team Ltd' are also referred to as 'Ouch Training' and 'Ouch'.

This privacy policy explains how we use any personal information we collect about you when you use this website.

What information do we collect about you?

We collect information about you when you register with us or place an order for our products/services. We also collect information about you when you voluntarily complete any feedback, enquiry/contact forms or quizzes on the website.

How will we use the information about you?

We collect information about you to respond to your enquiry, manage your bookings and, if you agree, to send you information about our other products and/or services that we think may be of interest to you.

Ouch Training Team will not share your information for marketing purposes to any other companies.

In processing your bookings, we may send your information to the corresponding awarding body for the particular qualification in order for certification to take place.

How long will we keep personal information?

For any financial transactions, information will be kept as long as required by law (minimum of 6 years).

For any purchased services, information will be kept for a period of time which is necessary for the purpose it was collected. Certain awarding bodies require us to keep delegate information for minimum periods hereafter it can be destroyed.

Marketing

We would like to send you information about our services or products of ours which we think may be of interest to you. If you have previously consented to receive marketing, you can opt-out at a later date.

You have a right at any time to stop us from contacting you for marketing purposes.

Google Analytics

Our Google Analytics set-up monitors the activity of this website. The data collected can consist of your IP address, location and data from your Google profile (if you have added information to this). It will also show what pages were visited, how long was spent on the website and what device is being used to visit the site.

Access to your information or correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some, or all, of the information we hold then please emails us at office@ouchtt.co.uk or write to us at the following address:

Ouch Training Team Ltd
Unit 13C Riverside Park
Station Road
Wimborne
Dorset
BH21 1QU

We want to make sure that your personal information is correct and up to date. You may ask us to correct or remove any information that is inaccurate.

Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites, please read their own privacy policies.

Changes to our privacy policy

We regularly review our privacy policy and will publish any amendments on this page. Our privacy policy was last updated on 01.05.2018.

How to contact us

If you have any questions on the information we hold, or our privacy policy in general, then please get in touch.

Phone: 01202 880999

Email: office@ouchtt.co.uk

Write: Ouch Training Team Ltd, Unit 13C Riverside Park, Station Road, Wimborne, Dorset, BH21 1QU